



# SAGER GANZA MICROFINANCE PLC

TIN: 101337886

Tel: (+250)787303296 / Toll Free: 5035

P.O.Box: 5470 Kigali - Rwanda

E-mail: [info@sagerganza.co.rw](mailto:info@sagerganza.co.rw)

Website: [www.sagerganza.co.rw](http://www.sagerganza.co.rw)

## TENDER NOTICE

### TITLE: TENDER FOR THE SUPPLY AND INSTALLATION OF A FIREWALL

#### 1. About Us

SAGER GANZA MICROFINANCE Plc is a licensed microfinance institution that began operations in 2005 with the goal of providing a reliable financial platform for small and medium-sized enterprises (SMEs) and business owners in Rwanda. Our Mission statement is to significantly improve the socio-economic conditions of Rwandans through provision of saving and credit services with the purpose of eradicating poverty.

#### 2. Objective of the Assignment

To procure, install, configure, and commission a next-generation firewall solution that meets international security standards and regulatory requirements, thereby strengthening the security posture of SGM's ICT infrastructure.

#### 3. Scope of Work

The selected vendor shall be responsible for:

- Supplying a Next-Generation Firewall (NGFW) device with the following minimum features:
  - Intrusion Detection and Prevention System (IDPS)
  - Application control and filtering
  - Advanced threat protection (malware, ransomware, etc.)
  - VPN support (IPSec and SSL VPN)
  - Web filtering and content control
  - High availability (HA) capabilities
  - Logging and reporting tools
- Conducting a site assessment to determine optimal installation and configuration.
- Installing and configuring the firewall at SGM's head office.
- Integrating the firewall into SGM's existing network infrastructure.
- Creating access control policies, security zones, and rules based on SGM's security needs.
- Testing the firewall installation and ensuring seamless operation.
- Training IT staff on the operation, monitoring, and basic troubleshooting of the firewall.
- Providing user manuals, system documentation, and warranty details.
- Providing post-installation support and maintenance for a minimum period of one year.

#### 4. Deliverables

The consultant/firm is expected to deliver:

1. Fully installed and operational firewall system
2. Site assessment and installation report
3. Security configuration documentation
4. Training report and attendance
5. Warranty and support agreement
6. Final project completion report

## 5. Duration of the Assignment

The expected duration of the project from signing the contract to final commissioning is **four (3) weeks**

## 6. Qualifications and Experience

The consultant/firm should have:

- Proven experience in supplying and installing firewalls in financial institutions
- Certified partnerships with major firewall vendors (e.g., Fortinet, Cisco, Palo Alto, Sophos)
- Certified network/security engineers
- Valid RDB registration and tax clearance certificate
- At least three references from similar assignments in Rwanda or the region

## 7. Evaluation Criteria

Proposals will be evaluated based on the following criteria:

- Technical compliance and proposed solution
- Relevant experience and qualifications
- Delivery timeline
- Warranty and post-installation support
- Price competitiveness

## 8. Submission of Proposals

Interested consultants/firms are invited to submit their proposals, including:

- Technical and financial proposal
- Company profile
- Proposed work plan and delivery schedule
- Profiles and CVs of key personnel.
- References of previous 2 similar assignments.
- Copy of a valid tax clearance

Proposals should be sent in one scanned document to **info@sagerganza.co.rw** by **20<sup>th</sup> June 2025 at 04pm**. Late submissions will not be considered.

Done at Kigali, On 05<sup>th</sup> June 2025

**Christian M. KAMARI**

**Chief Executive Officer**

